

The mission of 2-1-1 is to provide Nevadans access to the following types of services:

\* **Basic Human Services:** food banks, clothing closets, shelters, rent assistance, utility assistance.

\* **Physical and Mental Health Resources:** health insurance programs, Medicaid and Medicare, maternal health, Children's Health Insurance Program, medical information lines, crisis intervention services, support groups, counseling, drug and alcohol intervention and rehabilitation.

\* **Employment Support Services:** financial assistance, job training, transportation assistance, education programs.

\* **Support for Seniors and Persons with Disabilities:** adult day care, congregate meals, Meals on Wheels, respite care, home health care, transportation, homemaker services.

\* **Programs for Children, Youth and Families:** childcare, after school programs, Head Start, family resource centers, summer camps and recreation programs, mentoring, tutoring, protective services.

\* **Volunteer Opportunities and Donations**

\* **Support for Community Crisis or Disaster Recovery:** 2-1-1 systems in other states have proven valuable in disaster relief efforts in other communities. Nevada 2-1-1's capabilities in this area will be developed as funding allows.

Nevada 2-1-1 strengthens Nevada's communities by uniting the people in your area who want to help with those who need help. 2-1-1 is not a substitute for 9-1-1 (emergency services), 4-1-1 (telephone directory assistance) or other specialized hotlines or automated recordings. Those with hearing/speech impairments may access 2-1-1 services by calling 7-1-1. Translation services in over 150 languages are available to those calling 2-1-1.